

HCA National Patient Account Services

Key Indicators by Quarter April 2004 - June 2005

Sample Dashboard

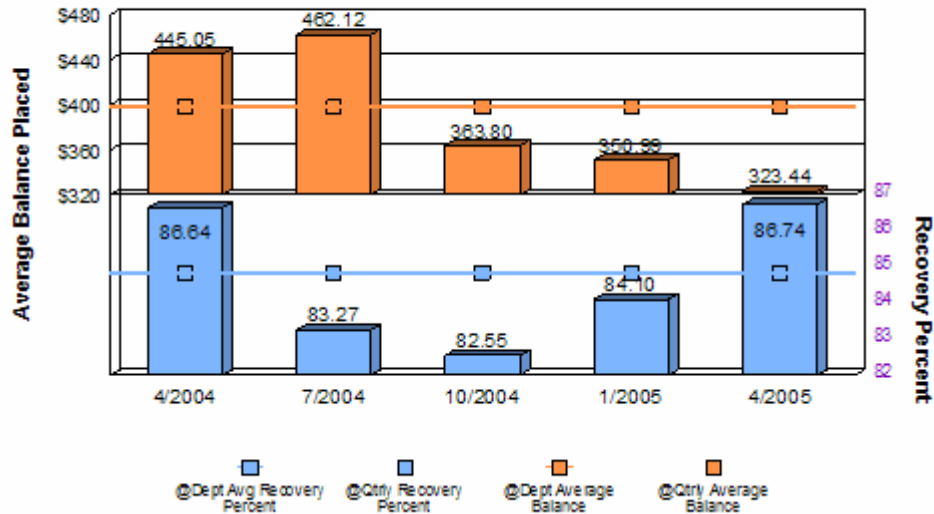
Accts Amt Placed Recovery Percent Avg Bal BADADD BADPH# Age at NPAS Age Placed % Self-Pay Attempts Contacts Letters

Insurance

Total 279,979 111,272,987 84.85% 397 2.50% 4.80% 68 65 1.10% 1.63 1.49 2.19

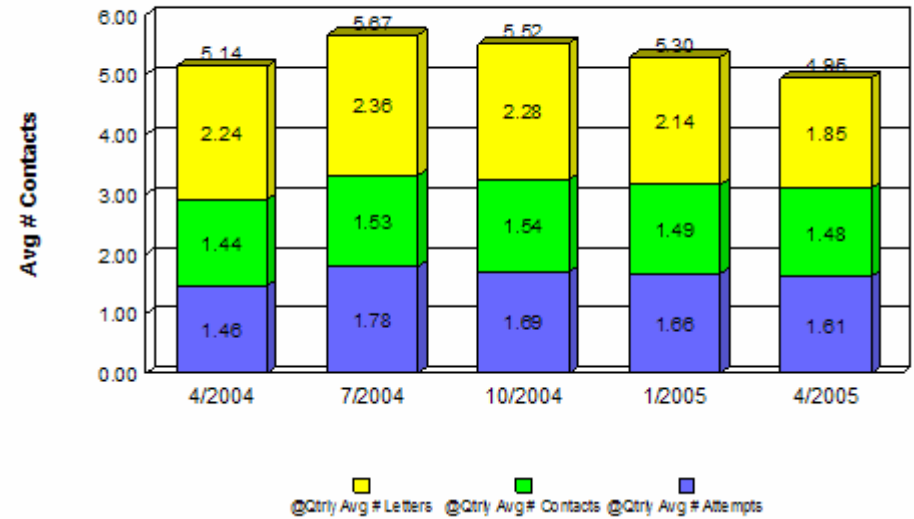
Recovery Rate and Average Balance Trends by Quarter

For Insurance



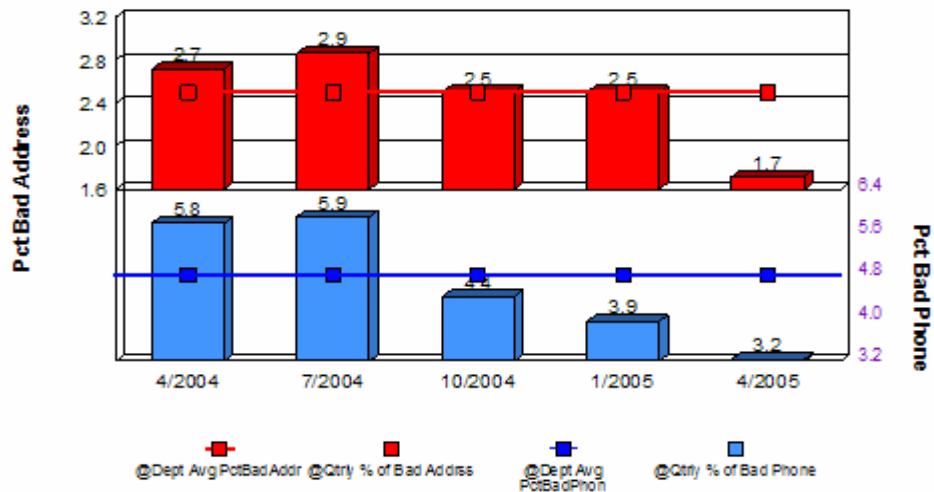
Qtrly Trends on Average Total Work Effort

For Insurance



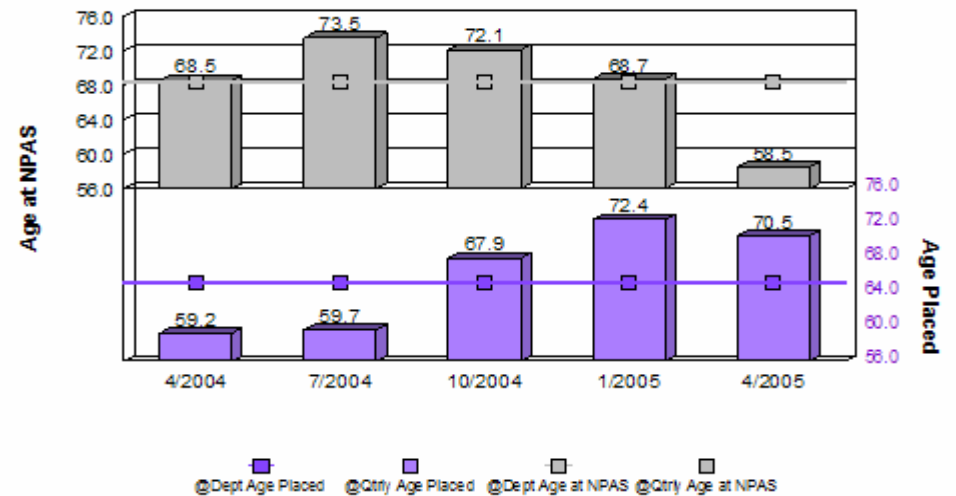
Bad Phone and Bad Address Trends by Quarter

For Insurance



Qtrly Trends on Age Placed and Age at NPAS

For Insurance



HCA National Patient Account Services

Key Indicators by Quarter April 2004 - June 2005

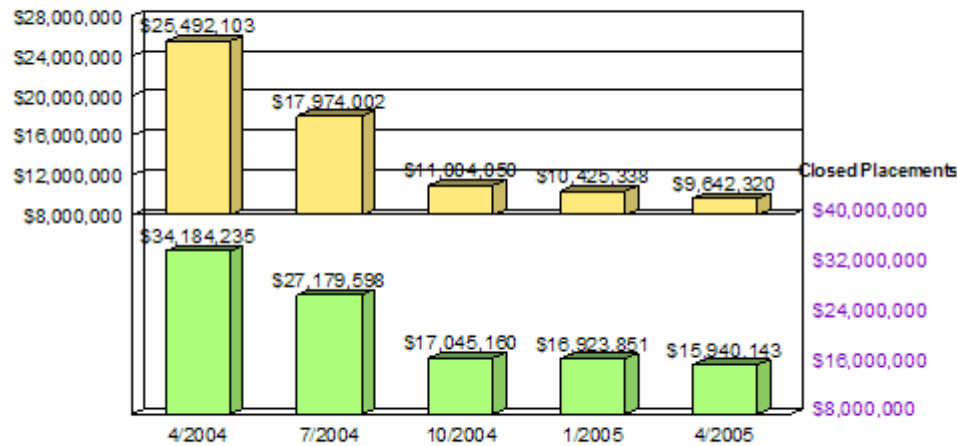
Sample Dashboard

	# Accts	Amt Placed	Recovery Percent	Avg Bal	BADADD	BADPH#	Age at NPAS	Age Placed	% Self-Pay	Attempts	Contacts	Letters
Insurance												
Total	279,979	111,272,987	84.85%	397	2.50%	4.80%	68	65	1.10%	1.63	1.49	2.19

Quarterly Collections and Placement Trends

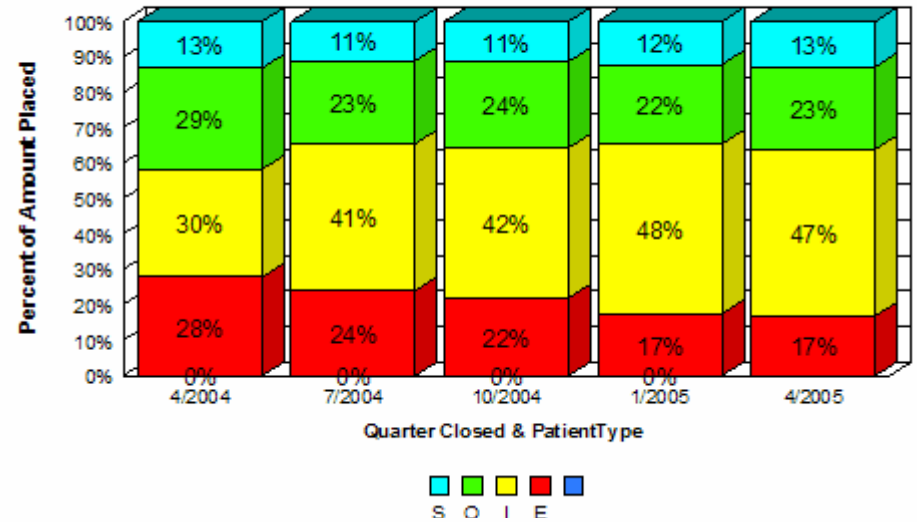
For Insurance

Collections



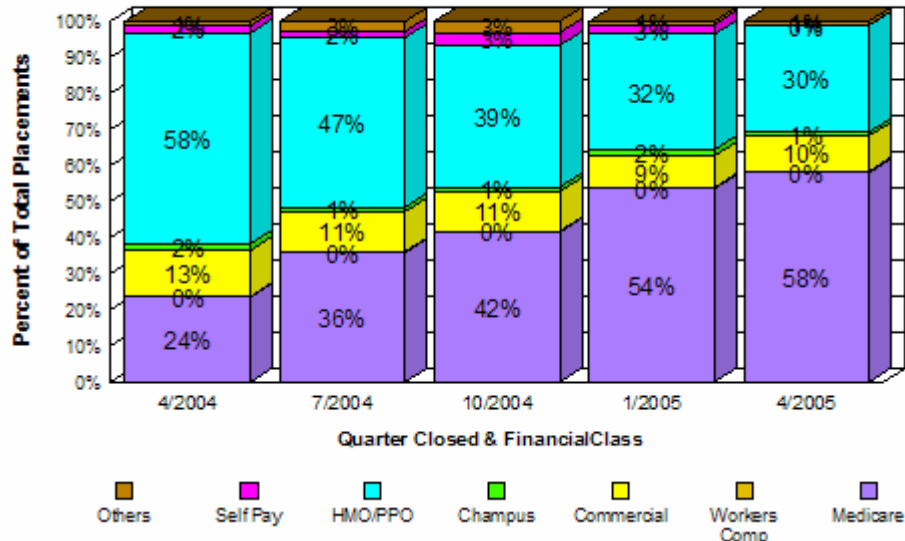
Quarterly Distribution of Placements

For Insurance



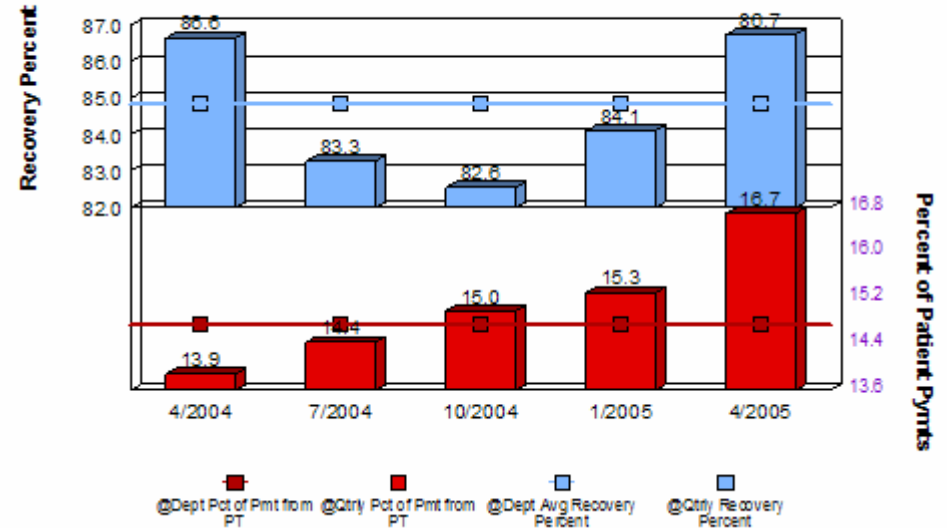
Financial Class Mix by Quarter

For Insurance



Recovery Rate and Percent of Patient Payments

For Insurance



HCA National Patient Account Services

Key Indicators by Quarter April 2004 - June 2005

Sample Dashboard

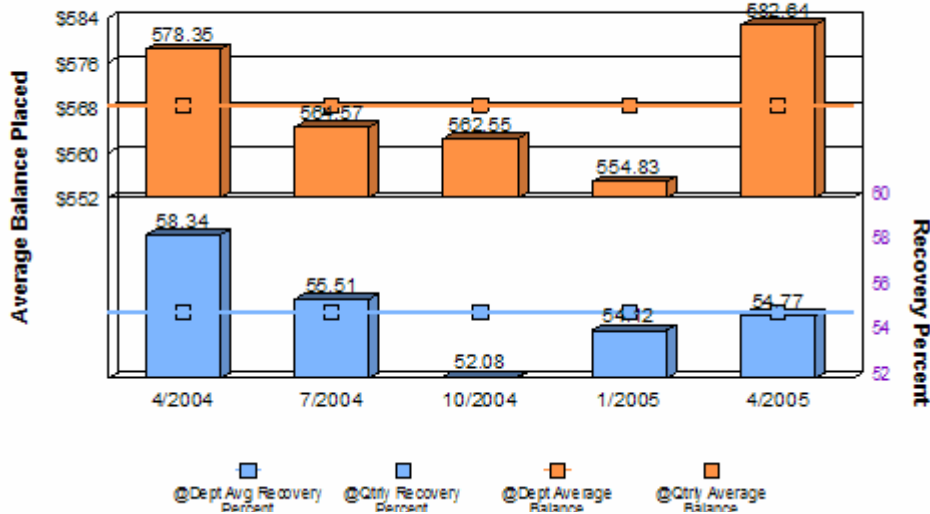
Accts Amt Placed Recovery Percent Avg Bal BADADD BADPH# Age at NPAS Age Placed % Self-Pay Attempts Contacts Letters

Private Pay - Co-Pay and Deductible

Total 405,869 230,697,362 54.94% 568 3.70% 9.06% 67 74 1.36 1.11 2.50

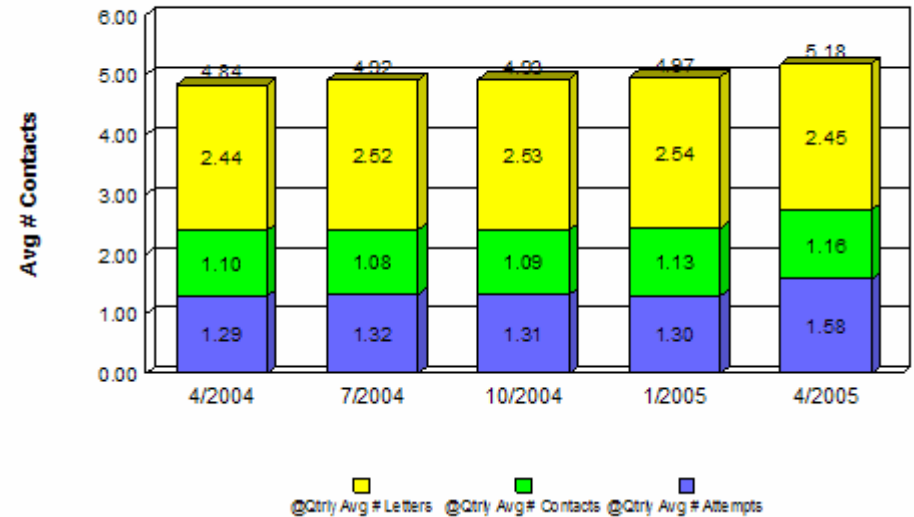
Recovery Rate and Average Balance Trends by Quarter

For Private Pay - Co-Pay and Deductible



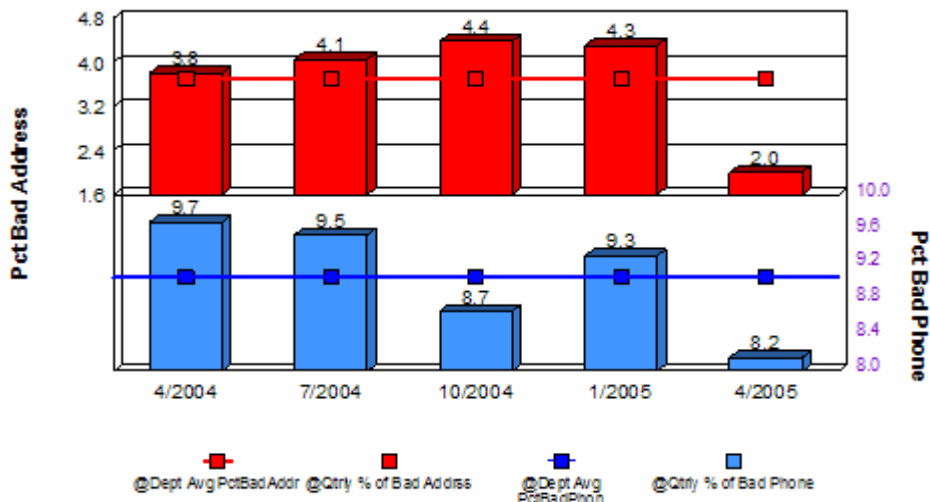
Qtrly Trends on Average Total Work Effort

For Private Pay - Co-Pay and Deductible



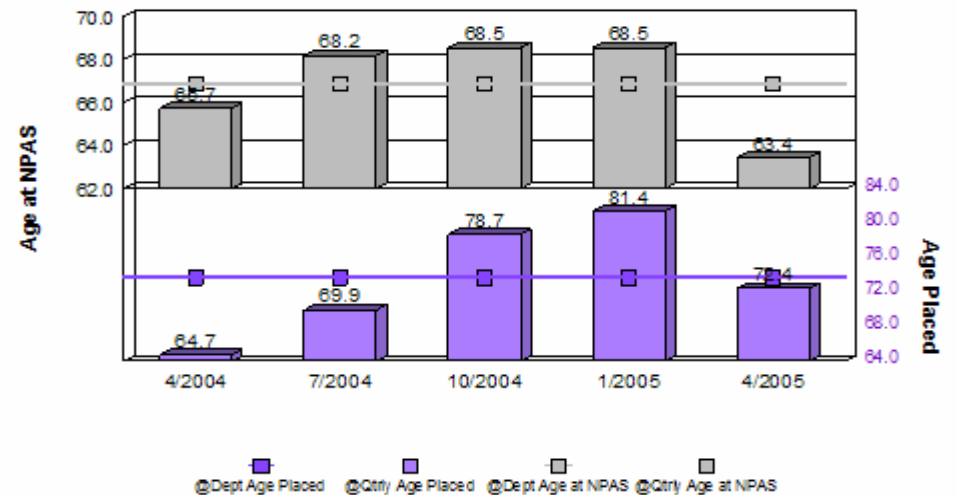
Bad Phone and Bad Address Trends by Quarter

For Private Pay - Co-Pay and Deductible



Qtrly Trends on Age Placed and Age at NPAS

For Private Pay - Co-Pay and Deductible



HCA National Patient Account Services

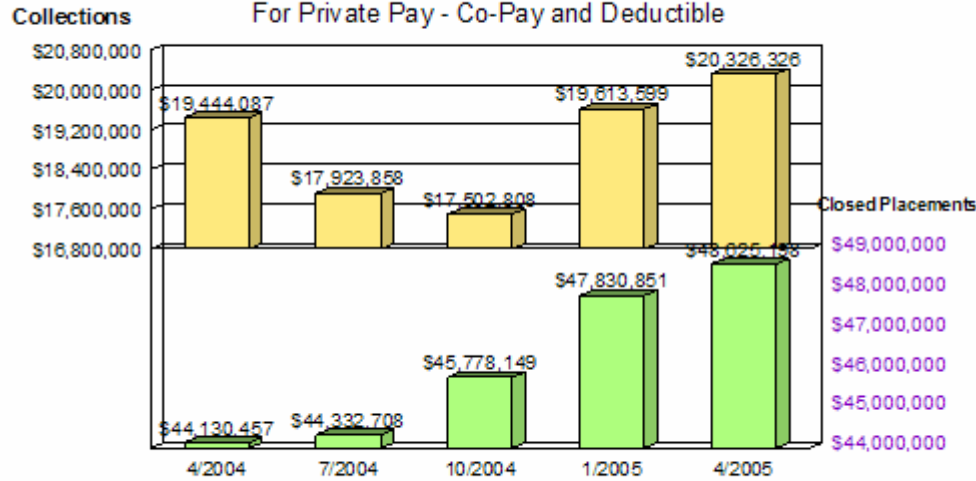
Key Indicators by Quarter April 2004 - June 2005

Sample Dashboard

	# Accts	Amt Placed	Recovery Percent	Avg Bal	BADADD	BADPH#	Age at NPAS	Age Placed	% Self-Pay	Attempts	Contacts	Letters
Private Pay - Co-Pay and Deductible												
Total	405,869	230,697,362	54.94%	568	3.70%	9.06%	67	74		1.36	1.11	2.50

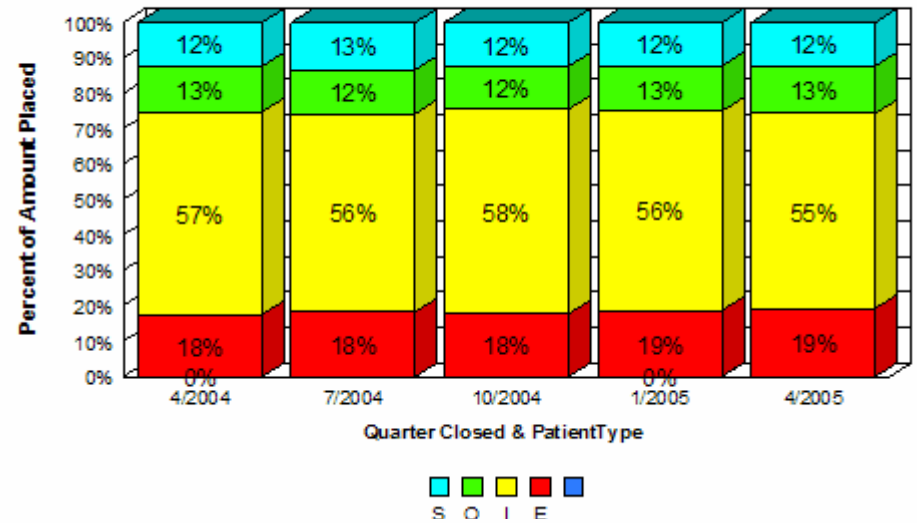
Quarterly Collections and Placement Trends

For Private Pay - Co-Pay and Deductible



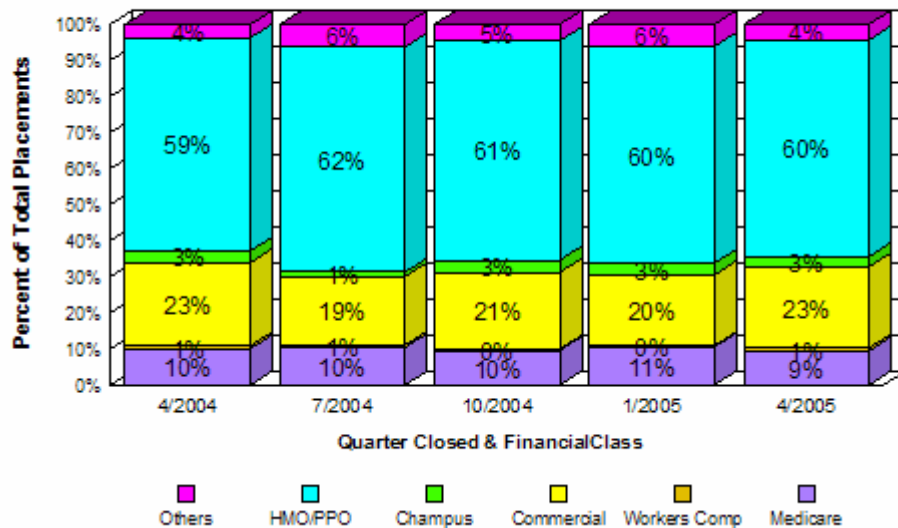
Quarterly Distribution of Placements

For Private Pay - Co-Pay and Deductible



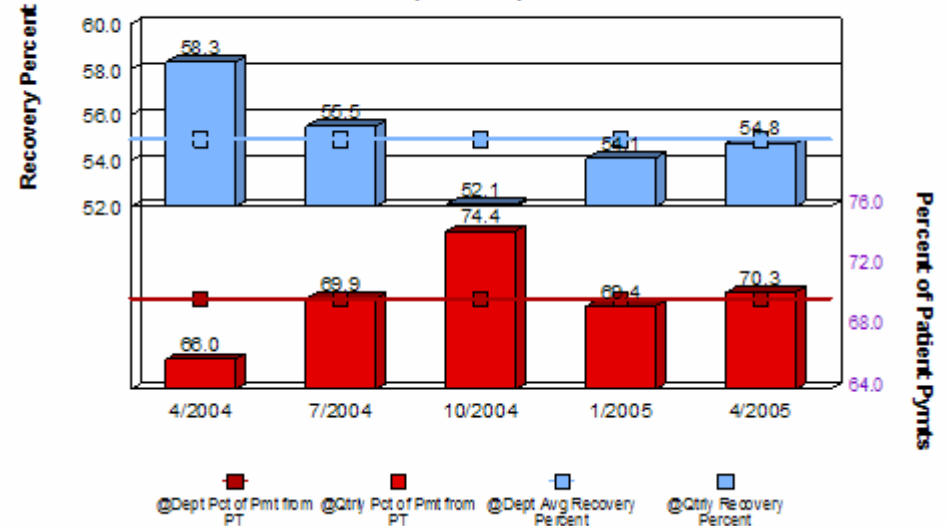
Financial Class Mix by Quarter

For Private Pay - Co-Pay and Deductible



Recovery Rate and Percent of Patient Payments

For Private Pay - Co-Pay and Deductible



HCA National Patient Account Services

Key Indicators by Quarter April 2004 - June 2005

Sample Dashboard

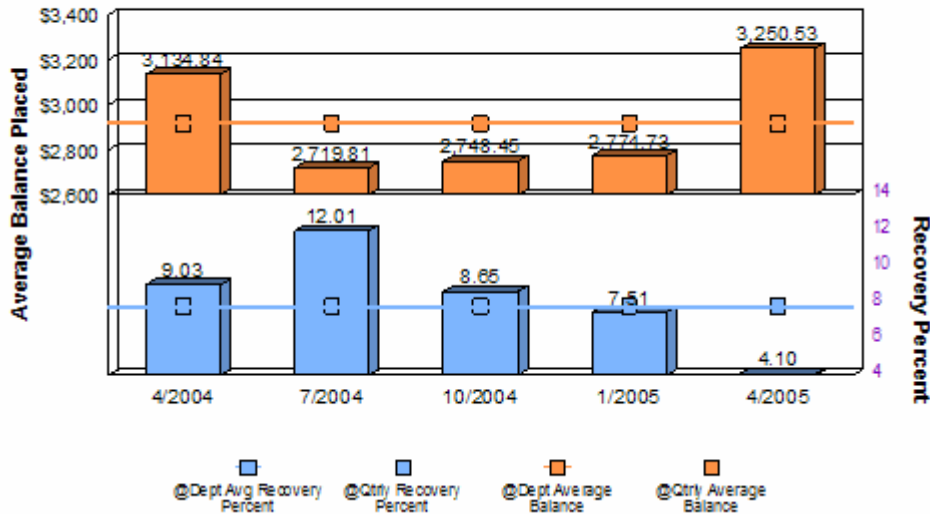
Accts Amt Placed Recovery Percent Avg Bal BADADD BADPH# Age at NPAS Age Placed % Self-Pay Attempts Contacts Letters

Private Pay - Pure Self Pay

Total 137,999 402,443,006 7.82% 2,916 17.37% 26.15% 74 50 99.19% 1.79 1.05 1.87

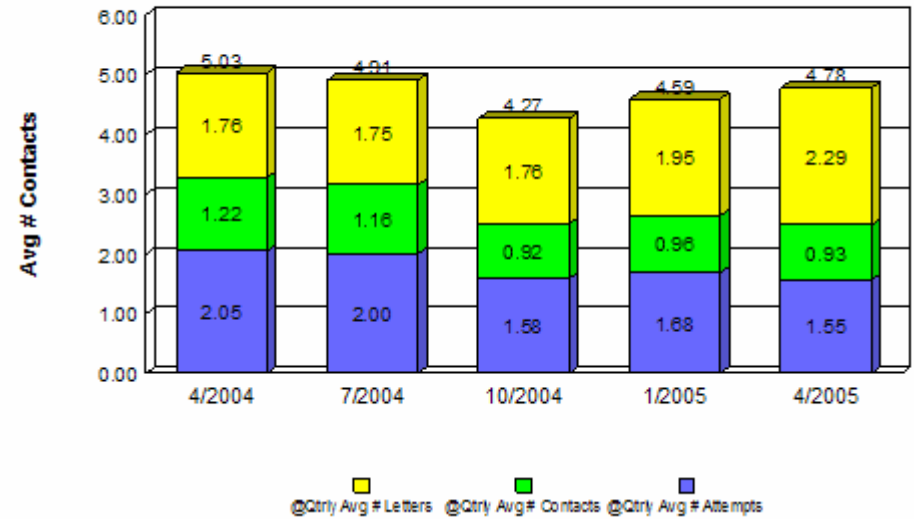
Recovery Rate and Average Balance Trends by Quarter

For Private Pay - Pure Self Pay



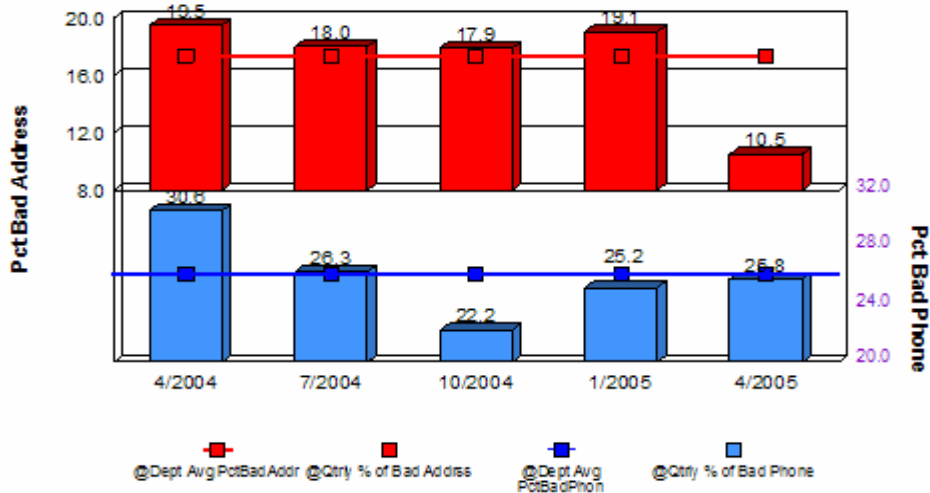
Qtrly Trends on Average Total Work Effort

For Private Pay - Pure Self Pay



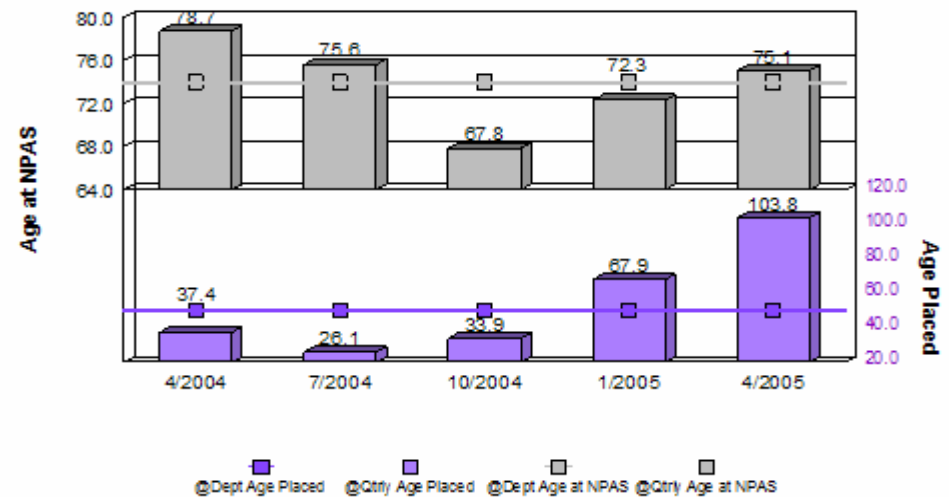
Bad Phone and Bad Address Trends by Quarter

For Private Pay - Pure Self Pay



Qtrly Trends on Age Placed and Age at NPAS

For Private Pay - Pure Self Pay



HCA National Patient Account Services

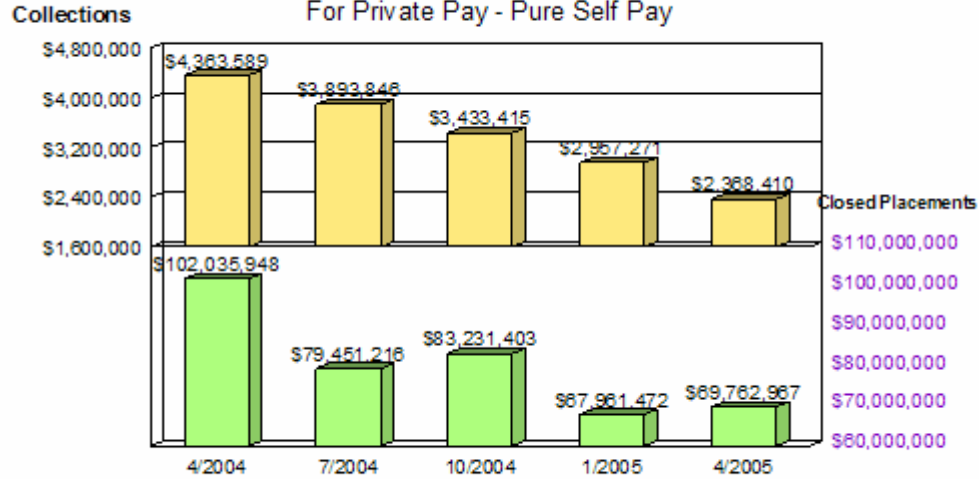
Key Indicators by Quarter April 2004 - June 2005

Sample Dashboard

	# Accts	Amt Placed	Recovery Percent	Avg Bal	BADADD	BADPH#	Age at NPAS	Age Placed	% Self-Pay	Attempts	Contacts	Letters
Private Pay - Pure Self Pay												
Total	137,999	402,443,006	7.82%	2,916	17.37%	26.15%	74	50	99.19%	1.79	1.05	1.87

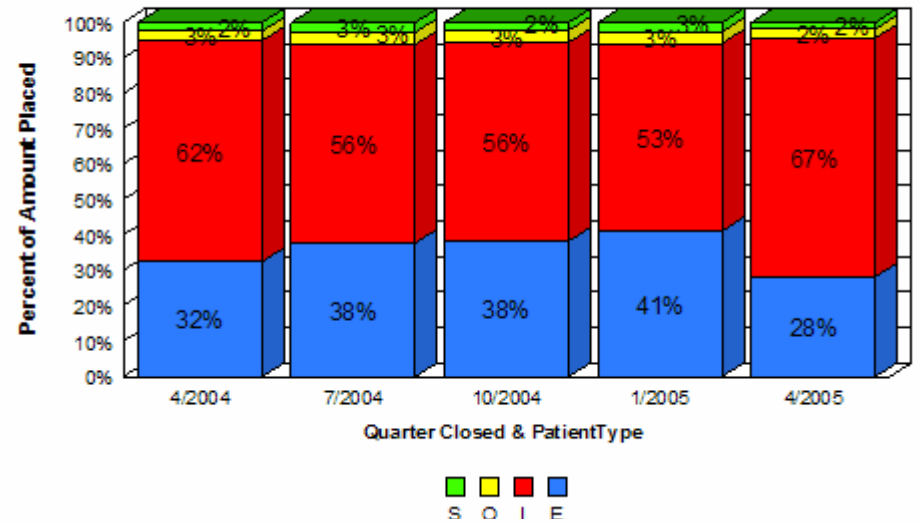
Quarterly Collections and Placement Trends

For Private Pay - Pure Self Pay



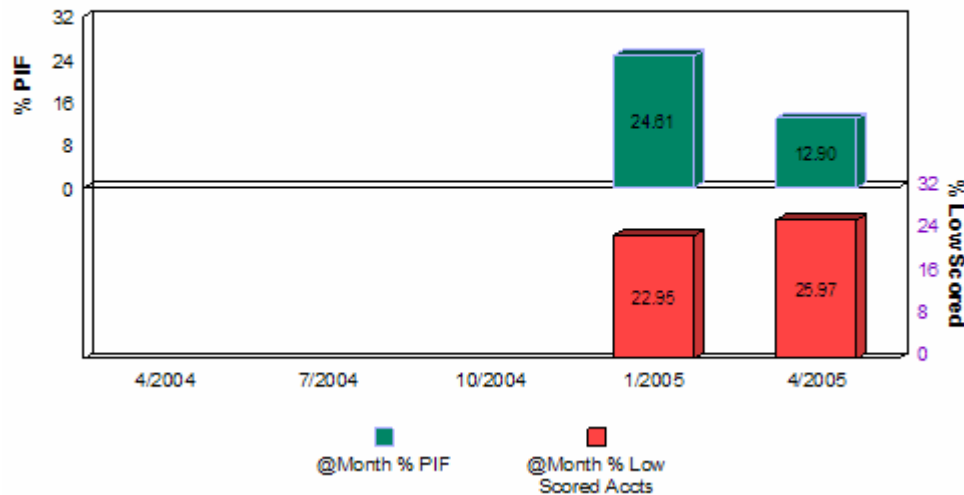
Quarterly Distribution of Placements

For Private Pay - Pure Self Pay



Quarterly % PIF and % Low Scored

For Private Pay - Pure Self Pay



Recovery Rate and Percent of Patient Payments

For Private Pay - Pure Self Pay

